



STAR7 Quality Policy

Vision

STAR7 aims to be the preferred partner for engineering services and information lifecycle management, thanks to its ability to offer high-quality, efficient solutions capable of generating real added value.

Our approach is Integrale⁷.

STAR7 supports its clients throughout every stage of the production process, from design to after-sales.

Our goal is to take care of all documentation and content in a truly **integrated** way. Our service lines are designed to cover every aspect related to the creation and management of product information, ensuring that all specializations work together in synergy.

Mission

Information and content are at the heart of our work. Whether design-related, process-related, technical, or linguistic, they represent the value of our clients' products and ideas. For 25 years, we have poured passion and expertise into supporting companies whose creations transform habits, markets, and sometimes even the world.

Our Service Lines

STAR7 Engineering – Designing together.

We support leading Italian and international industrial groups in the design and management of production processes. Excellence in engineering that helps strengthen our clients' leadership.

STAR7 Product Knowledge – Knowing how it works. And how to explain it.

We turn technical information into value by creating and managing multichannel content that becomes a true competitive advantage.

STAR7 Global Content – We speak the world's language.

Thanks to advanced language services, we support our clients' global expansion. Ideas, products, and businesses can speak every language, anywhere they go.



STAR7 Printing – When things get real.

We bring content to life through cutting-edge printing technologies and fully customizable logistics solutions.

STAR7 Experience – Where engineering meets imagination.

With immersive and predictive technologies, we enable our clients to see, understand, and test their products even before they exist. Innovation as a tool to anticipate the future.

Core Principles

STAR7 operates daily inspired by the following principles:

- Understand and meet the expectations of customers and stakeholders.
- Comply with all applicable legal and voluntary requirements.
- Continuously improve organizational effectiveness and efficiency.
- Strengthen processes and company standards through certified management systems (ISO 9001, ISO 14001, ISO 17100, ISO 27001, and others).

Core Values

Every strategy has an ethical foundation:

- Toward our **employees and collaborators**, we are committed to their human and professional growth and to ensuring job stability.
- Toward our **clients**, we uphold our promise of economic efficiency, ongoing innovation, and continuous improvement in the quality of our services.

Alessandria - Valle San Bartolomeo, 25/06/2025

REV. 10

Lorenzo Mondo – STAR7 S.p.A. CEO